

AZENTIO™

ONEERP CAFM

Deployment Models



Software as a Service

Delivered in hours, with fully managed services by our team. Quickly onboard your team and benefit with lower-up front cost.



On-Premises

Install and operate **ONE**ERP range of software products on the infrastructure you have. All licenses are perpetual which costs less over time.

Solution Portfolio

EAM / CMMS / MMS / IFMS / CAFM

EAM / CMMS / MMS

Manufacturing, hospitals, district cooling plants, institutes, environmental services , mining, and more

CAFM / IFMS

Property maintenance, cleaning services companies, service providers (integrated solution providers), hospitals, universities, and more

Field Services App

Solution Modules

FM Operations



Facility Register

Data on Building, Floor, Spot, Geo Fencing and MAP View



Asset Management

Create comprehensive asset register With asset classification enabled with Barcode/RFID & QR code



Helpdesk (RM)

Centralized helpdesk operations Automated workorders for BMS alarms



SLA

Define Response & Resolution timings For complaints & service requests.

Financials



Accounts & Cost Controls

Manage payables & Receivables



Budgeting

Create & Monitor budgets for Contracts, services and properties



Maintenance

PPM Scheduling Management
Run Hours Preventive work orders
Reactive Maintenance
Ad-Hoc Requests
Facility Audits & Inspections
House Keeping Schedules (CAFM/IFMS)
Service Based PPM (Environmental services)



Technical Resources

Create and manage FM teams



Workflow

Define approval hierarchy and eligibilities,



Reporting

Wide range of list reports with Dashboards and analytics



Check Lists

Upload manufactured Recommended Checkpoints, which is mapped to Preventive Maintenance workorders



Contracts Management

Create contracts and sub-contracts for services outsourced



Inventory

Single & multi-Store management with End to end material consumption monitoring



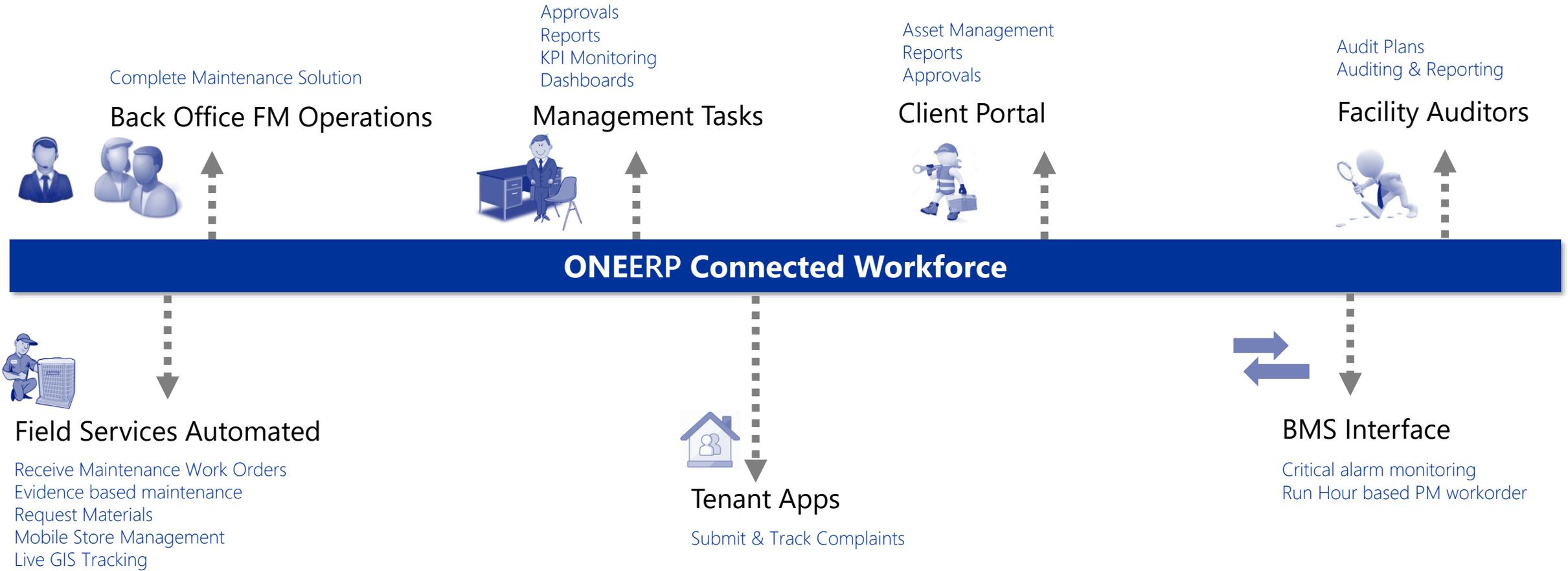
Procurement

Purchase request, Enquiry, Quotation Comparison & LPO

Administration

User Management, User Roles & Permission, IT Audit Reports, User License Management

Product Profile



Core Web Application



A screenshot of the Azentio Core Web Application dashboard. The interface features a dark sidebar menu with options like Home, Dashboard, Administration, Master Data Set-Up, System Config, MAPS, Tasks, Business Associates, Contracts, Sub Contracts, Assets, and MIS & MPI. The main content area shows a 'Breakdown (Reactive) Maintenance' form with fields for Contract, Start Date, To Date, Location Group, Location, Division, Discipline, Building, Floor, and Room/Spot. Below the form is a 'GO TO DASHBOARD' button. The dashboard also includes a large image of a cityscape, a 'Work Inspection by Supervisor' card with a count of 0, an 'Approval Process' card with a count of 0, and an 'Approved / Closed' card with a count of 68. At the bottom, there is a table with columns for Estimation, Completed, Cleaning, YASAR, and HO, and a footer indicating '27 Record(s) in 2 page(s)'.

A screenshot of the Azentio login page. It features a blue header with 'Weather' and '15:21:18'. The main content is a blue box titled 'LOGIN TO YOUR ACCOUNT' with fields for 'Username' and 'Password', a 'Login' button, and a 'Forgot Password' link. Below the login box is a logo for 'A Computer Aided Facility Management Software' and 'Designed & Developed by' with a logo for 'ASIA City'.

Dashboard – Smart Xceed

The dashboard displays the following components:

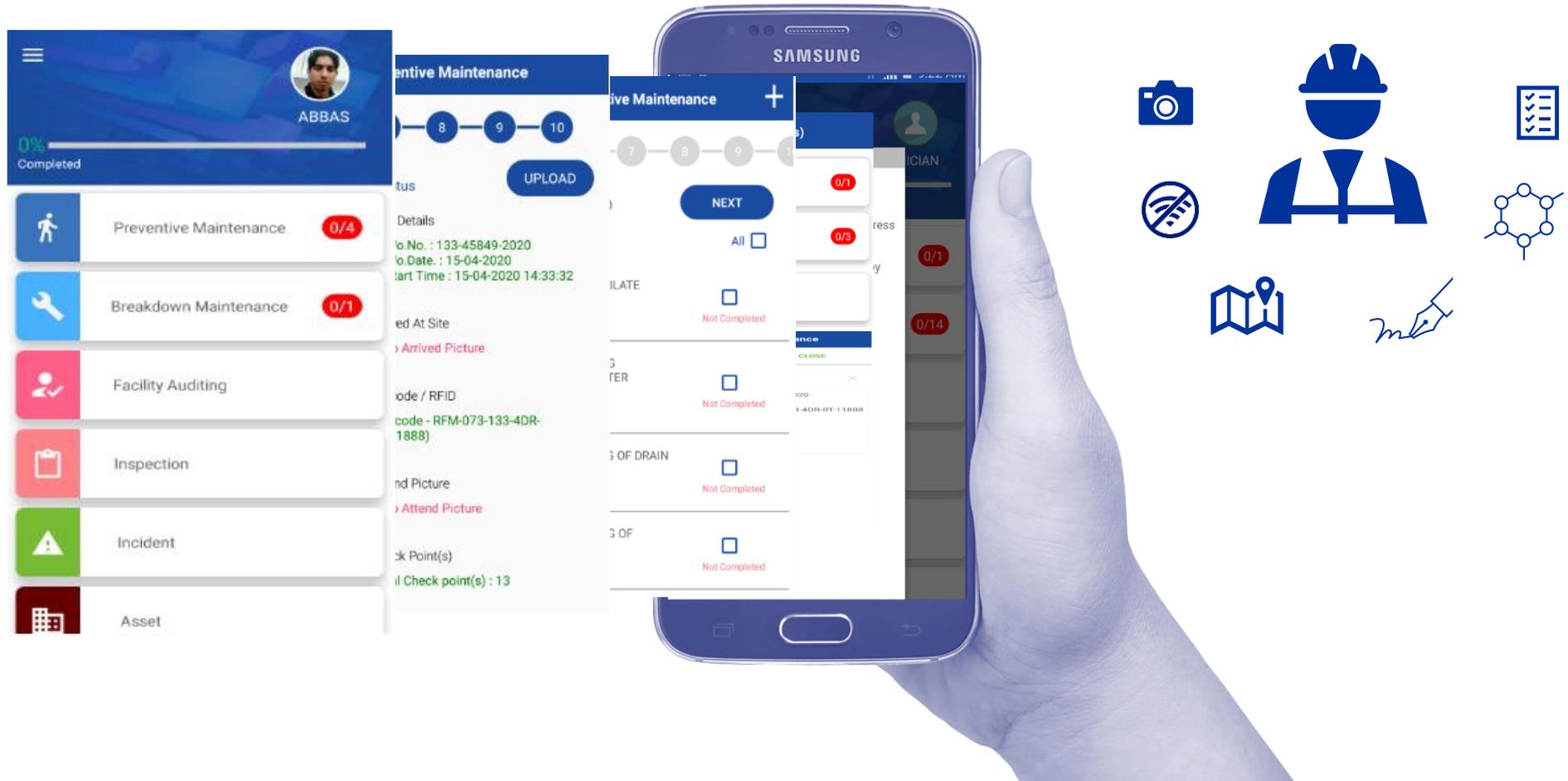
- HelpDesk Status:** Total Tickets Registered: 53 (21 Open, 32 Closed), 6 Unassigned, 21 Overdue. 60.4% Compliant.
- Open Tickets By Priority:** 21 Open Tickets. Pie chart showing distribution by priority: P1-High (1), P2-Low (2), P3-Medium (18).
- Overdue Tickets:** 21 Open Tickets. Bar chart showing counts for different overdue durations: Above 30 Days (14), 16-30 Days (11), 11-15 Days (0), 6-10 Days (0), 1-5 Days (0), 0-5 Days (0).
- SLA-Response:** 84 Tickets Responded on-time. 81% Tickets Responded on-time.
- SLA-Resolve:** 91% Tickets Resolved on-time.
- By Division:** Bar chart showing ticket counts across various divisions.
- Open Tickets Table:**

Action	Complaint No	Date & Time	Stage Name
76	2352	04/02/2020 09:11:31	Staff Assigned for Analysis /
	2359	04/02/2020 14:19:00	Analysis / Job Estimation C.
	2359	14/02/2020 09:50:28	Staff Assigned for Analysis /
	2359	14/02/2020 14:45:00	Staff Assigned for Analysis /
	2360	18/02/2020 11:18:00	Staff Assigned for Analysis /
	2361	19/02/2020 09:21:00	Compliant / Service Request.
	2362	19/02/2020 09:29:00	Staff Assigned for Analysis /
	3373	08/03/2020 13:35:00	Compliant / Service Request.
	3377	08/03/2020 05:14:03	Compliant / Service Request.
	3378	08/03/2020 09:39:21	Compliant / Service Request.
- Asset Details Table:**

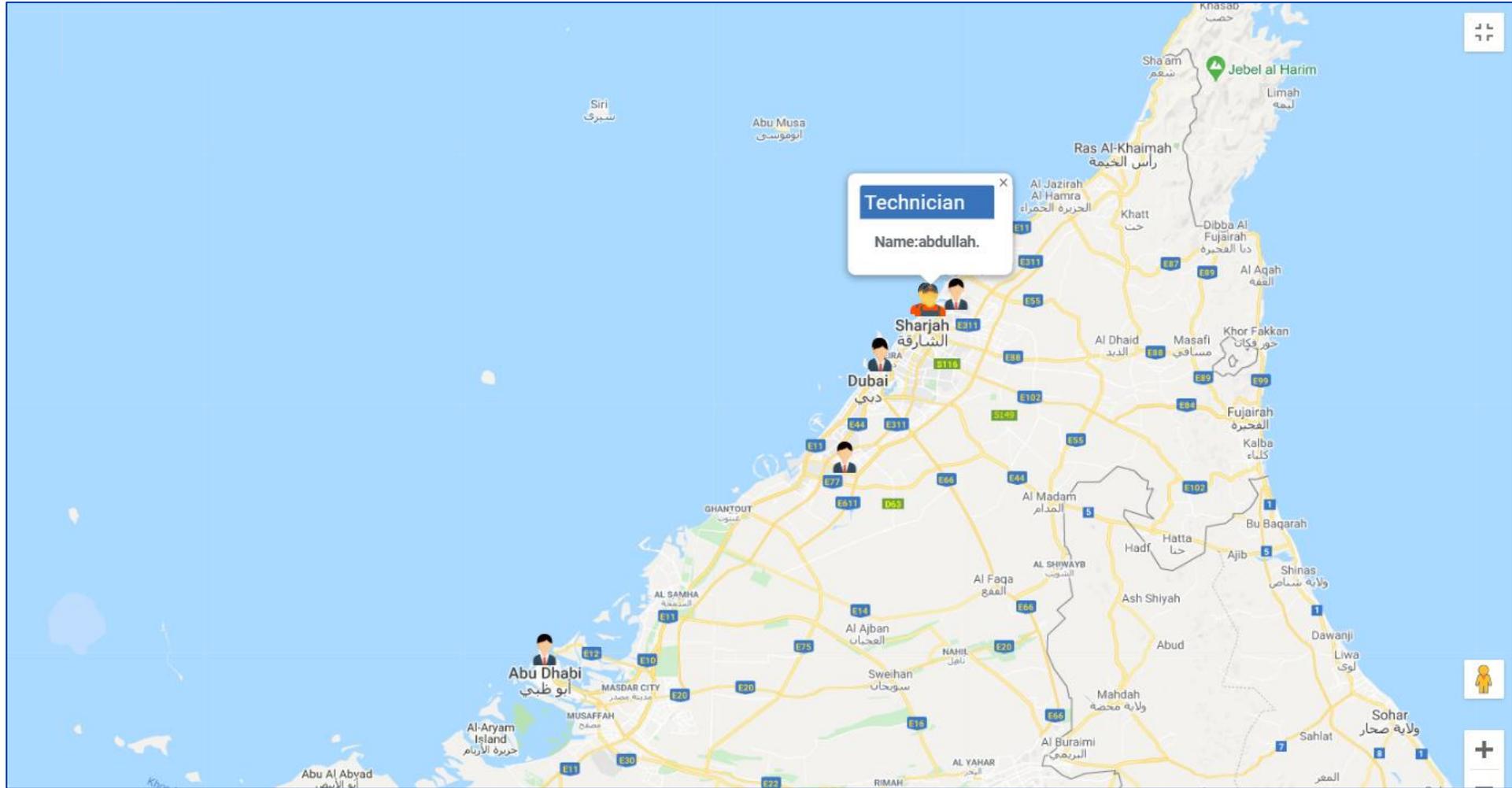
Asset Tag No	Equipment Name	Response By Time	Assigned By Time	Completed By Time
1454	Model	12/05/2020 20:38:03	12/05/2020 20:38:03	12/05/2020 20:38:03
1454	Model	12/05/2020 21:05:00	12/05/2020 22:08:06	



Mobile Application for Field Staff



ONEERP GIS



Self Service Portals for Occupants / Tenants



Smart Helpdesk

Hi, Mohammed Abukasim

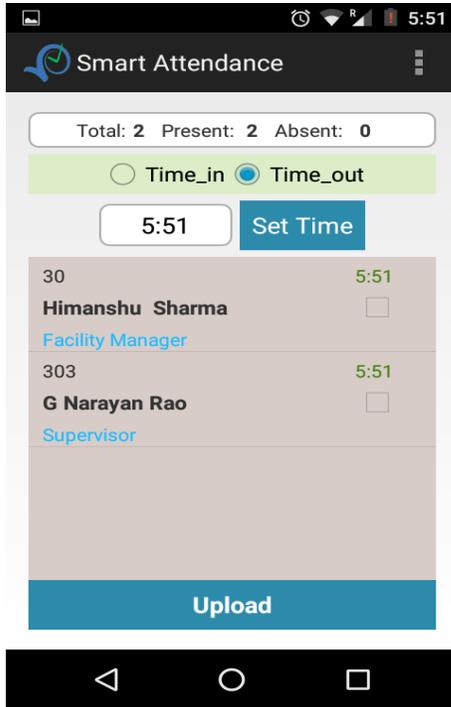
Free AC Gas Service
Ac Service
Get Free AC Gas service on every AC service

Announcements 5

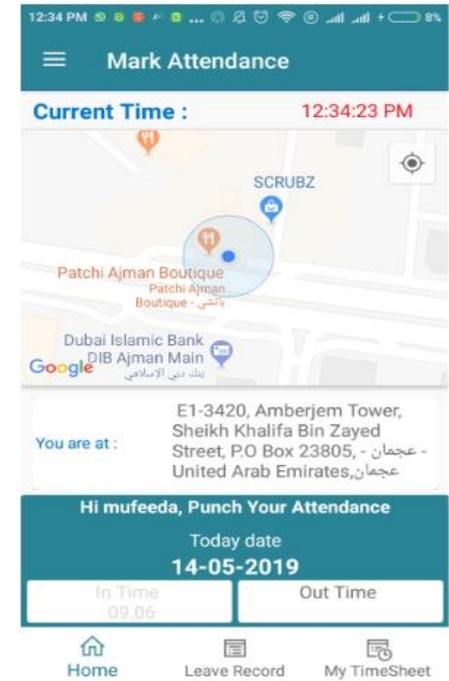
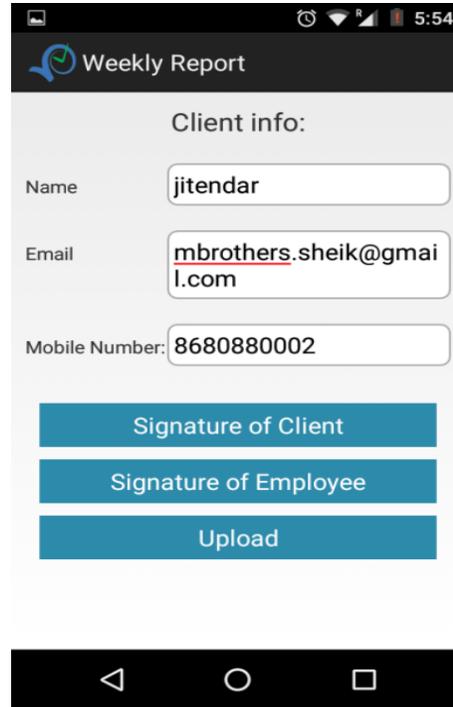
- Submit Request
- Track Request
- Feedback
- My Units
- My Assets
- Billing Info
- Lease Agreement
- About Us

Contact Us

Mobile-Based Time & Attendance Solutions



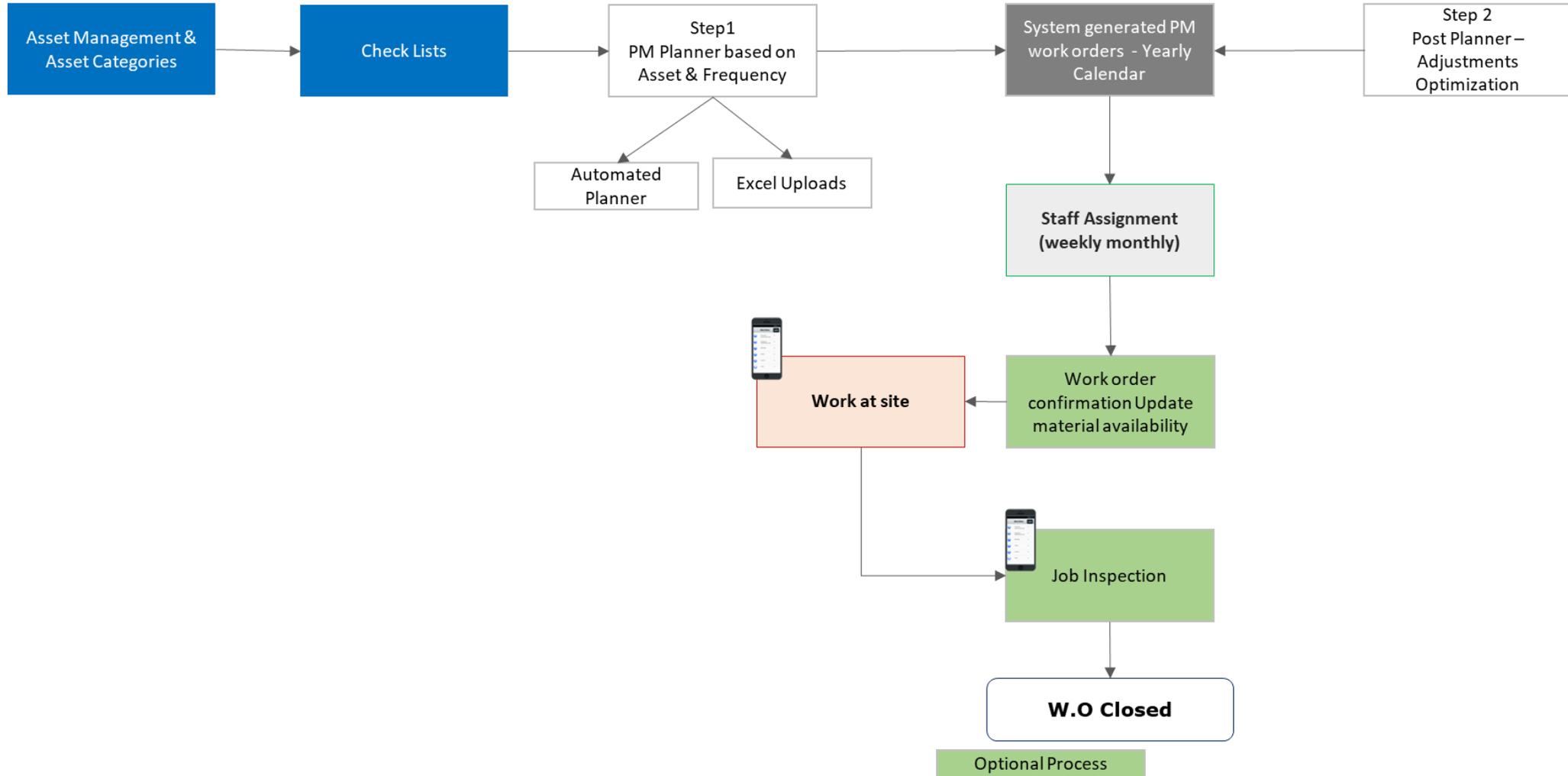
For groups @ site



Self-service

Smart Workflow - Sequence of Operations

Preventive Maintenance



Preventive Maintenance

Home
Staff Assignment

Search Menu

Admin

search
employee

Module : Preventive Maintenance , # : , From : 15-12-2020 , To : 16-12-2020 , Contract : , Location : , Division :
Selected Work Order Count : 8

List All Employees
Calender View
Assign

Emp.Code	Emp. Name	Designation	Type	PM	ANA	WEX	INS
V3-101	Aakash	SECURITY GUARD	Primary	0	0	0	0
V3-102	Mary Jane	CLEANER	Primary	0	0	0	0
V3-103	Arlene Vorgara	CLEANER	Primary	0	0	0	0
V3-104	Sarsowati	CLEANER	Primary	0	0	0	0
V3-105	Alim Ambur Ali	CLEANER	Primary	0	0	0	0
V3-106	Man Bahadur	CLEANER	Primary	0	0	0	0
V3-107	Anwar Hossain	CLEANER	Primary	0	0	0	0
V3-108	MUHAMMAD UMER	QHSE OFFICER	-	0	0	0	0
V3-110	Waqas	PEST COTROL TECHNI...	-	0	0	0	0
V3-111	JONATHAN CLARO	SECURITY GUARD	Secondary	0	0	0	0
V3-112	ABDULLAH	SECURITY GUARD	Secondary	0	0	0	0
V3-114	JAYA ROKAYA	SECURITY GUARD	Secondary	0	0	0	0
V3-116	ANIL ADHIKARI	SECURITY GUARD	Secondary	0	0	0	0
V3-117	FELIX TIBAMANYA	SECURITY GUARD	Secondary	0	0	0	0
V3-118	BASU DEV LANSAL	SECURITY GUARD	Secondary	0	0	0	0
V3-119	ROLA ALSAIF	HELPDESK OPERATOR	-	0	0	0	0
V3-120	BILAL JAVED	SECURITY GUARD	Secondary	0	0	0	0
V3-121	SHOAIB QAYYUM	SECURITY GUARD	Secondary	0	0	0	0
V3-122	PEREZI MWETEISE	SECURITY GUARD	Secondary	0	0	0	0

Selected Lead By

Emp Name	PM	ANA	WEX	INS	Type
Technician	1	0	0	0	Primary

Page size: 100 1 Record(s) in 1 page(s)

Emp Name	PM	ANA	WEX	INS	Type
PARAS POUDEL	0	0	0	0	Secondary
DAWOOD BAHADAR K...	0	0	0	0	Secondary

Selected Assisted By

Emp Name	PM	ANA	WEX	INS	Type
PARAS POUDEL	0	0	0	0	Secondary
DAWOOD BAHADAR K...	0	0	0	0	Secondary

Page size: 100 2 Record(s) in 1 page(s)

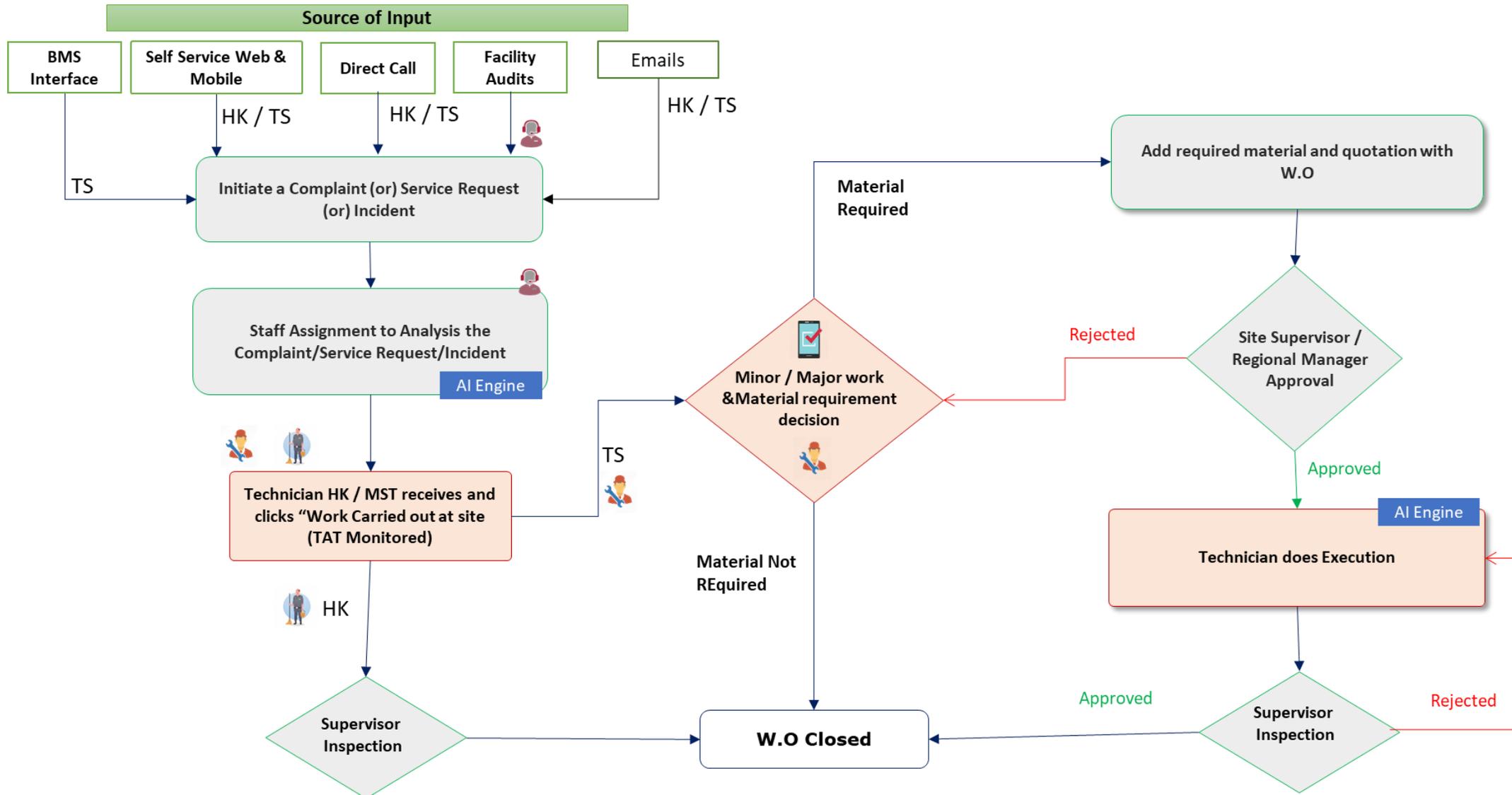
Remarks

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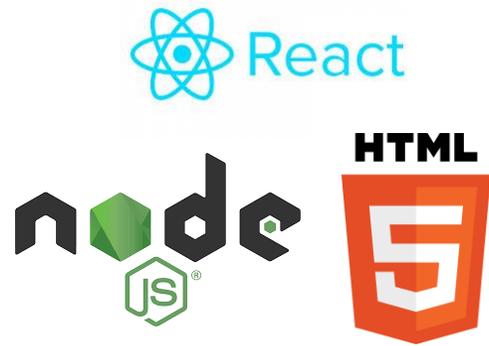
Private

13

Complaint/Service Request Process



Technology Stack



Front End Web



Mobile Apps



Databases

CAFM Client Portfolio

Partners

SIEMENS

Government Organizations



Property Owners/ Management (universities, banks, companies)



Maintenance Contractors





Asia Pacific

Singapore
Hong Kong
Malaysia
Thailand

Middle East

Saudi Arabia
United Arab Emirates
Kuwait
Bahrain
Lebanon

Africa

Kenya
Morocco
Egypt

South Asia

India

Europe

United Kingdom

United States

New Jersey
Dallas

